

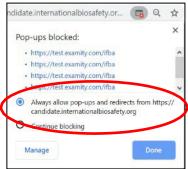
The IFBA Certification Portal User Guide is a companion document to the Certification Candidate Handbook and will assist candidates through the registration and exam process.

1. Logging into the IFBA Certification Portal

Before beginning, ensure you are using Google Chrome and your pop-up blocker is disabled.

- Pop-ups are turned on in the Chrome Settings menu, under Privacy & Security, Site Settings.
- When Chrome blocks a pop-up, it displays an icon with a red X in the right corner of the address bar; you can enable pop-ups by clicking on this icon and selecting "Always Allow Popups".

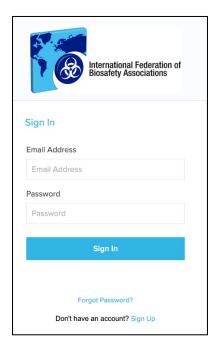


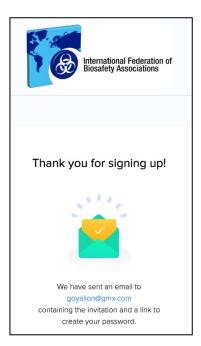


To access the IFBA Certification Portal, open your Chrome browser and navigate to the following page: https://candidate.internationalbiosafety.org/

- If you already have an account, enter your email address and password, click on the "Sign In" button
- New users can create their account by clicking on the "Sign Up" button.

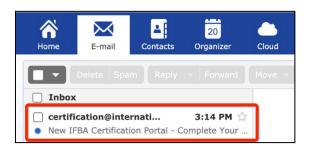
Individuals must not create duplicate records. If in doubt or experiencing issues, please contact the IFBA Secretariat at secretariat@internationalbiosafety.org

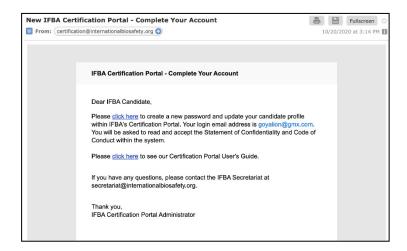


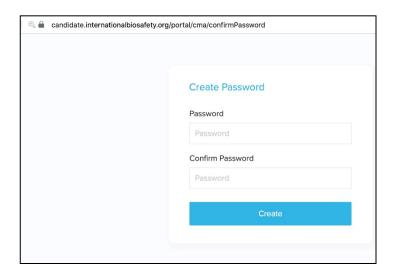




- An automated email will be sent from certification@internationalbiosafety.org to the email address provided with your invitation to join the Portal and create a new password;
- If you do not receive the email, remember to check your spam account for an email "IFBA Certification Portal Complete your Account"





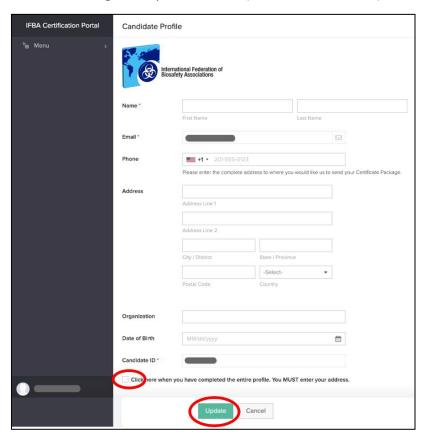




2. Completing Your Candidate Profile

When you first log into the Portal, you will be promoted to complete your Candidate Profile.

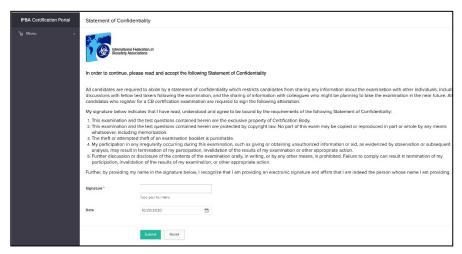
- You must enter your first and last name exactly how it is to appear on your certificate.
- You must also enter a complete mailing address which will be used by the IFBA Secretariat to mail your certificate, wallet card and lapel pin.
- To confirm you have finished entering your profile, click on the small box (circled in red below) and then click on the green Update button (circled in red below)



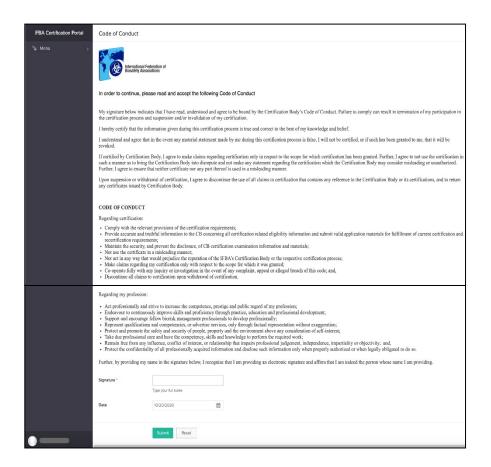
3. Code of Conduct & Statement of Confidentiality

All candidates must agree to abide by the IFBA's *Statement of Confidentiality* and *Code of Conduct* before they are eligible to register for an examination.

- Read and accept both these documents by entering your name and today's date and clicking on the "Submit" button.









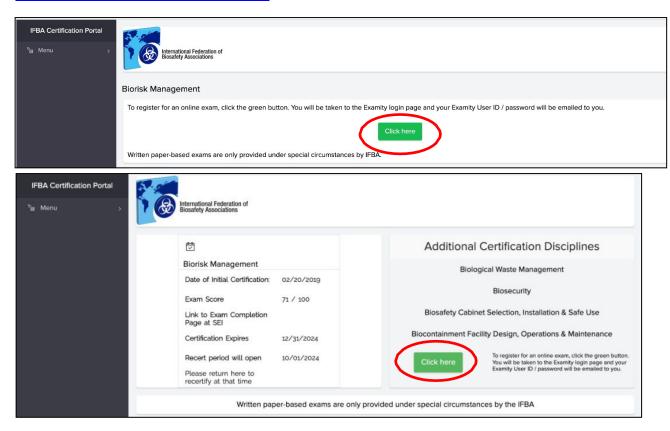
Welcome to the IFBA's Certification Portal ☑ From: certification@internationalbiosafety.org ⑤	Fullscreen &
Dear Mike5,	
You have successfully created your account in the IFBA's Certification Portal where you may register for an IFBA certification exam and keep track of your certification status.	
We encourage you to read the Certification Candidate Handbook which details the program requirements. Additional information on how to register and sit for an examination is detailed in the accompanying Certification Portal User Guide.	
If you have any questions, please contact the IFBA Secretariat at secretariat@internationalbiosafety.org	i.
Thank you, IFBA Certification Portal Administrator	



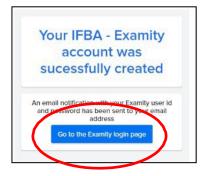
4. Your Certifications

By clicking on the "Certifications" tab in the left navigation dropdown menu, candidates can register for an examination and follow their progress towards obtaining IFBA professional certifications. Biorisk Management is a pre-requisite certification and must be completed before candidates are eligible to sit for additional certifications.

- To register for an Online examination, select the green "Click here" button.
- Written paper-based examinations are only offered by the IFBA under special circumstances; to register for a written paper-based examination, please contact the IFBA Secretariat at_ secretariat@internationalbiosafety.org



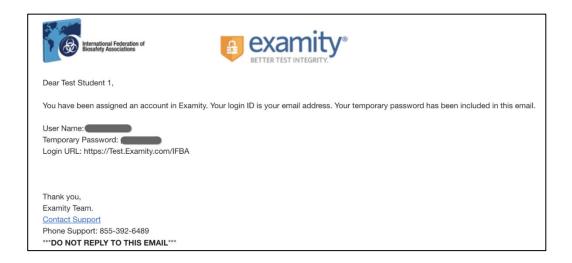
For the online examination, you will now be prompted to click on the blue "Go to the Examity® login page" button (remember to ensure your pop-up blocker is disabled).



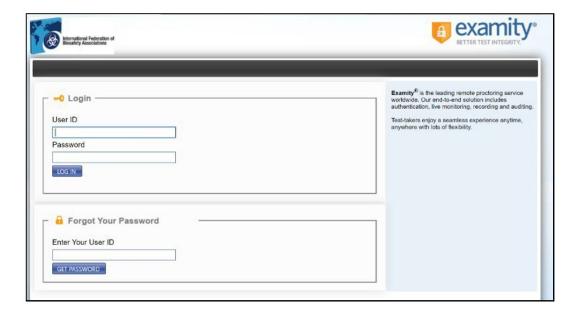


An email notification with your Examity® User ID and temporary password will be automatically sent to the email address provided.

- Please check your email inbox and spam folder for this email from Examity®



When you first login to *Examity*®, you will be asked to set a new password.





5. Taking an Online Examination

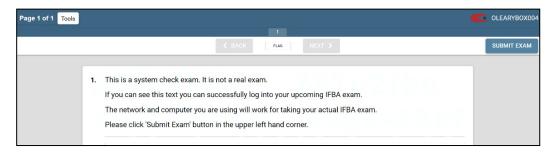
The IFBA's online exams are remotely proctored and securely delivered using *Examity*®. This process enables candidates to schedule and take an exam using *Examity*®'s live proctoring of the exam from start to finish. Please note that during the process, you will be invited to click on a link and connect with your proctor through a video conferencing platform (e.g. GoToMeeting, Zoom). On the scheduled exam day and time, your identification will be authenticated by the proctor; a valid government issued ID (with full name and visible photo) must be shown to the proctor in order to complete the validation process and begin taking the online exam.

Running a Computer Systems Test in Advance

As a first step in the process before scheduling to take an online examination, we recommend that candidates run a systems test using the same internet network and computer they will be using on exam day. Before beginning the computer systems test, ensure you are using Google Chrome and your pop-up blocker is disabled.

- Click on the following link to run the systems test which will take you though several steps to a mock exam page

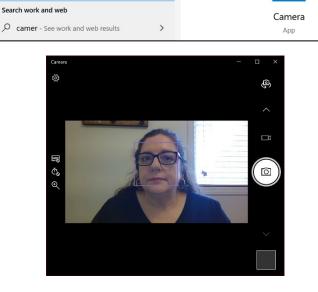
https://scorpion.caveon.com/launchpad/olearybox004/ifba-system-check



- Next check your computer's audio settings to ensure your microphone is turned on and you can hear yourself speaking; check your computer's camera app to ensure it working properly and front-facing

Camera App



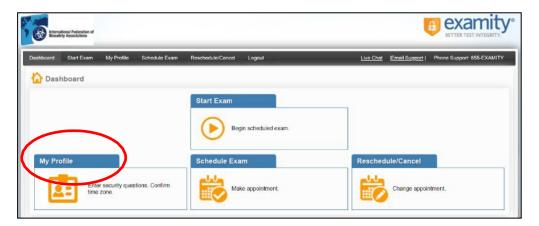




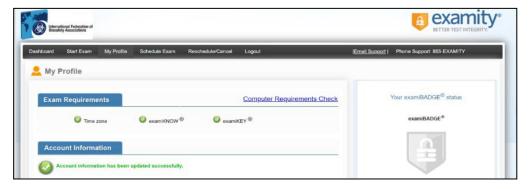
Completing your Examity® Profile

Prior to scheduling an exam, all candidates must first complete their Examity® profile.

- Log into your Examity® account at https://prod.Examity.com/IFBA
- To create your profile, select the "My Profile" option from the Examity® dashboard.



- All sections of the user profile must be completed.
- When choosing your time zone, ensure that the time zone reflects the location in which you plan on taking your online exam.
- You will be asked to answer 3 unique security questions. On the day of your exam, you willbe asked to answer one of these questions during the authentication process.
- Enter your biometric keystroke signature as instructed (i.e. no capital letters, no spaces). On the day of your exam, you will be asked to enter this same biometric keystrokesignature.



Once your profile in Examity® is completed, it is recommended that you run another computer requirement check to verify the computer you will be using on the exam day meets system requirements.



- To complete the check, click on "My Profile" and "Computer Requirements Check".

Technical Requirements

- Only a desktop or laptop computer may be used (tablets, notebooks and cell phones are not supported)
- Computer must be equipped with a working built-in or external webcam, microphone and speakers
- Internet access with speed of at least 2 Mbps download and 2 Mbps upload. Hot spots are not recommended.
- Chrome web browser with pop-up blocker disabled

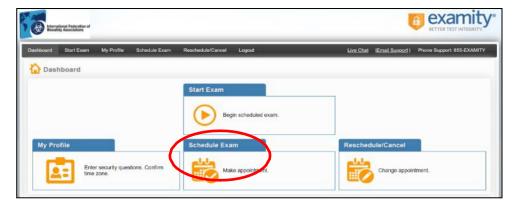


- Wait a few moments for Examity® to check your computer. Once each element is confirmed, it will be labeled "Ready".
- If any element in labeled "Not Ready", use one of the links at the bottom of the screen to contact *Examity* support.

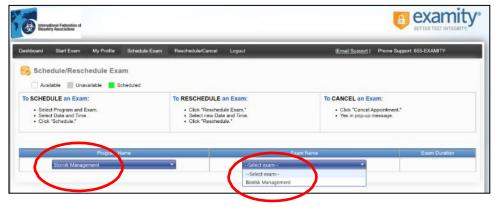
Scheduling your Online Exam

Online exams **must be scheduled at least 24 hours prior** to taking the exam.

- To schedule an exam, select the "Schedule Exam" option from the Examity® dashboard.

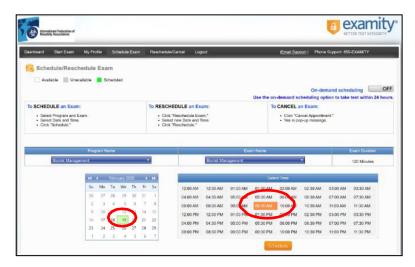


- Locate your certification and exam name from the dropdown menu and select a date and time for the exam; you will not be able to schedule your exam less than 24 hours in advance.





- The times which appear in the calendar will be the time you are choosing to write your exam in your time zone.
- Click on the "Schedule" button.



Paying for your Online Exam

The certification application fee in each technical discipline is \$200.00 USD. Candidates who currently reside and have responsibility for biorisk management in scholarship eligible countries may apply to the IFBA Secretariat (secretariat@internationalbiosafety.org) to receive a voucher code for the discounted fee pricing of \$100.00USD.

- Exams may be paid for directly on the *Examity*® payment page by credit card or by using a voucher code (for scholarship eligible countries).
- Once payment has been completed, an email notification confirming your scheduled exam appointment will be sent to the email address provided.

If you are not using a voucher code, click on "Next" to access the payment page.



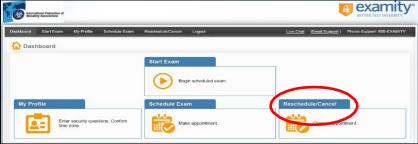




Rescheduling an Exam

If you need to reschedule or cancel your exam, you may do so **up to 24 hours prior to the start of your scheduled exam time** by selecting the "Reschedule/Cancel" option from the Examity® dashboard.

- A rescheduling fee of \$30.00 USD will be charged if you reschedule your exam less than 24 hours prior to the start of your exam time.
- A rescheduling fee of \$50.00USD will be charged if you fail to appear at the start of your exam time.



Starting on your Exam

On the day and time of your exam, you will need to ensure that your exam room is set up properly and that you have a valid government issued photo ID to show to the proctor via your webcam. The proctor will perform an authentication of your identity and verify your exam room environment before you may start your exam. Your computer must be portable enough to scan the room and must be connected to a power source while taking the exam.

Any violations will be recorded by the proctor and reported to the IFBA. Suspicious activity which may compromise the exam integrity will be reviewed by the IFBA's Certification Body and exam results will not be released.

Exam Room Requirements

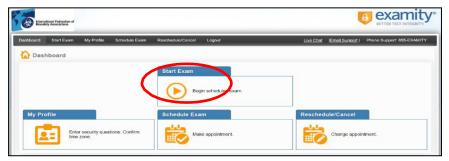
Using your computer's camera, you will be required to show the proctor a 360-degree view of your exam room (i.e. the area behind/beside the computer, on the desk in front of the computer screen, the ceiling above the desk, and on the floor).

- There must be no visible writing on the desk, walls, floors and ceiling.
- Other than the testing computer, your exam desk and room must be cleared of all materials (e.g. books, papers, notebooks, cellphones, notepads).
- All other applications and programs on your testing computer must be closed.
- Any distractions such as the television or any music playing must be turned off.
- Wearing a headset or earphones is not permitted.
- Using a cell phone is not permitted.
- You must be alone in the room and may not speak to anyone throughout the exam.
- You are not permitted to leave the room at any time during the exam and you must not take the computer into another room to complete the exam

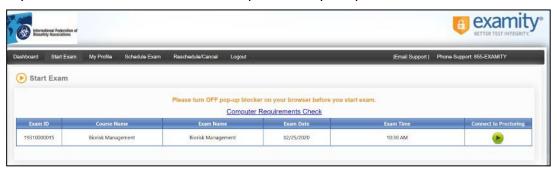


Sign into your Examity® account at least 15 minutes prior to the exam start time. This will allow enough time to complete the authentication process and assist with any technical issues.

- Select the "Start Exam" option on the Examity® Dashboard.



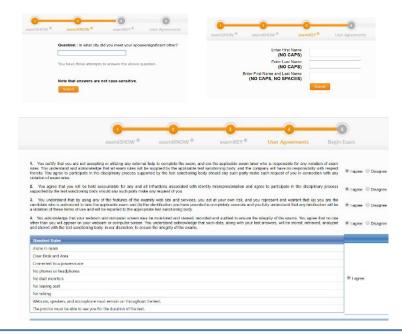
To continue, click on the "Connect to Proctoring" green button to begin the verification process and take your exam. Follow the instructions provided by the proctor.



Authentication Process by Examity® Proctor

Before starting your exam, the proctor will guide you through the authentication process.

- Show your government issued photo ID to the proctor
- Open the task manager on your computer to verify no other applications are running
- Show the proctor a 360-degree view of your exam room
- Answer a previously provided security question
- Enter your biometric keystroke signature
- Read and accept the User Agreement and exam rules

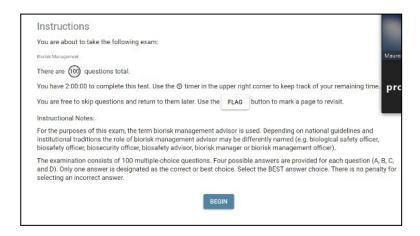




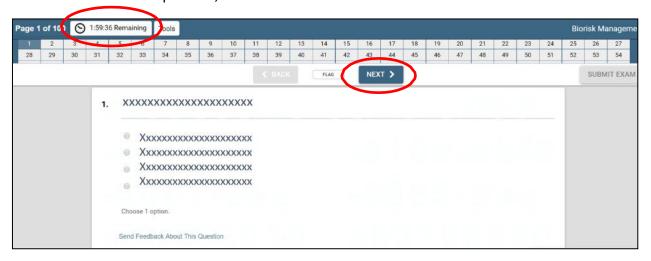
You are now ready to begin the exam by selecting the "Begin Exam" button. If you have any issues during the exam, speak to your proctor.



Carefully read all the instructional notes and select the "Begin" button.



- The exam questions will appear with four possible answers; click only one answer.
- The time left for the exam appears in the upper left-hand corner of your screen.
- To move to the next question, click on the "Next" button





- To keep track of questions that you wish to review before finishing the examination, click on the "Flag" button and the question will appear highlighted in orange.





- You may also leave comments for the IFBA Certification Body on any question by clicking on the "Send Feedback" button below each question.



- When you have reached the end of examination and completed answering all 100 questions, click on the "Submit Exam" button on the top right corner of your screen.
- After you have submitted your exam, the proctor will assist you with disconnecting from *Examity®*; do not disconnect from your proctor until you have submitted your exam and been instructed to do so.



Technical Support

If you encounter any difficulties while taking your online exam, speak to your proctor or contact *Examity*® support using the contact details at the bottom right of your screen



Receiving your Exam Results

Examination results will be emailed directly to you within 7 business day and will include a summary of the score obtained in each exam content domain. Successful candidates will receive a certificate package, which includes their certificate, lapel pin, wallet card and congratulatory letter from the Chair, Certification Body. Candidates who fail an examination may reapply and will be required to submit the application fees.